



QUALITY SCORESHEET

IF WE'RE NOT A "10" TELL US WHY!
MONTHLY DRAWINGS FROM THESE SHEETS.

Client:

Service Date:

Tech:

Payment Received:

- Please Mail \$
- Check
- Credit Card

Today's Experience:

- 12 Perfect (more than expected)
- 10 Excellent (great job, no complaints)
- 8 Good (but could be better, specifics are noted)
- 6-7 Not Satisfied (disappointed, office needs to call me)

Comments:

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.....

Tech Notes, if any:

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.....

(use back of this sheet to elaborate) Thank you we appreciate your feedback.

Please rate each area on a scale of 1 o 12 (12 is perfect, 10 is excellent, 1 is not satisfied):

___ Kitchen: ___ Details:

___ Bathrooms: ___ *Care:

___ Dusting: ___ **Convenience:

___ Floors: *Gentle with property, items placed back, area left neat & tidy, etc.
** Was out Tech punctual, prepared, polite, consistent & routine

Customer Signature:

Date:

New Cell, or Work
Phone#:.....

New Email Address:

How do you prefer to be reached?

- Home
- Work
- Cell
- Email

Tech:
I washed baseboards:

For immediate customer service response, email, fax, call or go online to register your comments now!
email@zenasdetailedmaids.com
fax: 214-377-8005
call: 469-248-0134
online: www.zenasdetailedmaids.com/feedback
or mail to: P.O. Box 271541, Dallas, TX, 75227